Pacific Islander culture unites Bonnyrigg community

The Pacific Islands are home to the world’s most diverse range of indigenous cultures, renowned for their singing, dancing and sport.

To preserve these cultures, Bonnyrigg parents have been teaching Bonnyrigg Public School students the customs and traditions of countries like Fiji, Tonga, Samoa and New Zealand as part of a program called Island Warriors.

Over the last six months students met during their lunchtimes to learn and practice different cultural dances.

On 1 December, students performed these dances in front of an audience. Guests were also treated to an array of traditional dishes prepared by members of the Pacific Islander community.

A new initiative, supported by SGCH and Daystar Foundation and led by classroom teacher, Lyndall Hayton, Island Warriors provided students authentic cultural experiences.

In addition to students understanding their culture, Bonnyrigg Public School has seen the program unite the whole community, increase student attendance and engagement and community participation in school life.

“Bonnyrigg is one of the most multicultural places in NSW and that is what makes it a great place to live. Local residents are very proud of their cultural heritage and have been the driving force behind this program. We are pleased to support an initiative that helps shape the identity of the local community by celebrating diversity and providing our youngest residents with new opportunities,” said CEO of SGCH Group (who manages Newleaf Communities), Scott Langford.

Kingi Williams, Director of Daystar Foundation said: “Island Warriors is a great initiative and the teachers and students are to be congratulated for their innovation, planning and commitment.”

“The program acknowledged and explored the diversity of all Pacific Islander Students’ cultural backgrounds and identified and celebrated this culture.”

– Principal of Bonnyrigg Public School, Voula Hatzidimitriou.
Welcome to the first Bonnyrigg Community Newsletter for 2017! I hope you had an enjoyable festive season and are looking forward to the year ahead.

It has been a little while since our last newsletter, so I thought I’d mention some of the events and programs Newleaf Communities was involved in with the local schools towards the end of last year.

In term four, we partnered with Bonnyrigg Public School to run a swimming program for 60 children in years 2 to 6. Thanks to funding from St Johns Park Bowling Club, all students were able to take part in the two-week program for free. The aim of the program was to teach the children to swim but also develop their confidence and give them basic water safety and survival skills. At the start of the program, 50% of participants would not put their head in the water and two children were frightened to even get in the water. By the end of the program, we saw some fantastic results with all 60 students knowing the fundamentals of swimming and being able to float in the water, and a number of students being able to swim at least 25 metres.

In November, we joined with Bonnyrigg High School and Youth Off The Streets for White Ribbon Day. Students in years 7-11 learned about the importance of developing positive relationships, recognising the early signs of domestic violence and where to go for help. They also partnered with us to create a video campaign to help break the silence on violence against women and promote healthy relationships. You can watch the video at https://vimeo.com/196774038?ref=fb-v-share

As an end of year project, over 50 youth from Bonnyrigg High School’s Boy to Men Group, which we support, painted a mural called “Your Future is What You Make it”. Working with local artist Dave Vatau, the boys created a work which shows what they aspire to be when they finish school. The group’s mentor, Fetongi is also featured in the mural. There is a photo of the mural on this page.

Reading this newsletter, it is great to see all of the activities planned for this year and we look forward to working with you and seeing you at our events.

Scott Langford
CEO, SGCH Group

Looking back on 2016

In 2016, Bonnyrigg was a hub of activity with residents working with each other, Newleaf Communities and local services to make Bonnyrigg a great place to live.

We were pleased to get feedback from over 370 residents on what their vision is for the future of Bonnyrigg and to see so many people involved in our tenant groups, events and programs. We thought we’d take a look at some of the highlights for our tenant groups last year.

NEIGHBOURHOOD WATCH GROUP

One of the points that came out of our community consultations last year was the concerns residents have about road safety.

Neighbourhood Watch has been working with Bonnyrigg Public School and Bonnyrigg High School, Police and Fairfield City Council to improve road safety for school-age children. You will notice the new no parking signs on Tarlington Parade in front of Bonnyrigg Public School. The new no parking applies during school hours and will ensure that the children can cross the road safely and clearly see oncoming traffic. We are also working to make Cabramatta Road safer for pedestrians and drivers especially during school hours.

We have been providing more opportunities for residents to engage with Police. In October and November, we held two very successful community workshops – the Bonnyrigg Police Barbecue event which included a session on personal safety, and a drug awareness workshop. This was very interesting and we learnt about how drugs affect people’s behaviour.

We are looking forward to this year and continuing to work with Police to engage and educate local residents about a range of safety matters. Please look out for our upcoming community events and forums.

Don’t forget, we meet every three months in the Newleaf Communities office. Our next meeting is on Monday 13 February 2017 at 5pm and everyone is welcome to attend.

– Joan, Resident

TENANT LANGUAGE GROUPS

The Newleaf Communities Walking Group was formed by our tenants in 2016.

In 2016, our tenant language groups advocated for health and wellbeing programs, tenant information sessions and education for children. As a result, we ran our Healthy Eating and Gyms in the Park programs for our Arabic and Assyrian tenants which led to them establishing the Newleaf Communities Walking Group which meets every Tuesday.

The walking group is on a bit of a break but will start again on 7 March 2017. In response to feedback from tenants, Newleaf Communities also met with local services to review homework assistance programs on offer for school students. In addition, tenants from our Lao and Khmer groups took part in education sessions on calculating rent, rent assistance, logging maintenance requests and reading statements and water bills.
Pride of Place

Congratulations to our Pride of Place Winner for this quarter, Thi.

Thi has lived in Bonnyrigg for 18 years and relocated to another property on the Newleaf Estate in late 2014. Since moving into her new home, she has maintained her property really well, always keeping the inside of her house very neat and tidy.

Thi loves to garden and has an assortment of flowers in her front yard. You will often find her working to ensure her garden is looking beautiful or sharing photos and videos of her garden with other residents and Newleaf staff. Thi takes pride not only in her home but also in her whole street. She will often be out sweeping the foot paths or picking up rubbish to ensure that the street looks tidy. Well done Thi!

Our Pride of Place program rewards tenants who have maintained their properties well – over and above the requirements of their Residential Tenancy Agreement.

Newleaf tenancy managers, property managers, support workers and maintenance contractors can nominate tenants who they feel are trying hard and looking after their property or garden. Tenants are also welcome to nominate other tenants for the award.

Each quarter our winners will receive a $200 gift card and be featured in our newsletter. For terms and conditions, visit www.sgch.com.au/tenants/housing-plus/pride-of-place or ask us for a brochure.

BONNYRIGG YOUTH COUNCIL (BYC) UPDATE

The end of 2016 was a busy time for BYC. In November, we welcomed 10 new members and we look forward to supporting them in developing the skills they need to become active leaders in our community.

Throughout December, we worked hard to deliver fun-filled Christmas events for the Bonnyrigg community. The weeks leading up to the estate Christmas party saw BYC members gain skills in leadership, communication and teamwork.

The Christmas party was a great success and we would like to extend a thank you to all of the stakeholders who helped us and sponsored the event!

Our special guest judges were impressed with the beautiful displays in the Light Up Bonnyrigg Competition. Congratulations to Nancy who won the best window display, Vivian who won the best residential display and Jean who received second place for the best residential display.

Thank you also to everyone who also generously donated to our Christmas Food drive for the Exodus Foundation in support of people who are homeless.

This year, is sure to be an exciting year for BYC. We are all looking forward to our first leadership camp to Milson Island in February for team building and leadership skills.

We will also be working with Youth Off The Streets to plan a big Youth Week event in Bonnyrigg for April.

Thanks to support from St Johns Park Bowling Club, we all now have uniforms to wear when we volunteer in the community, so keep an eye out for us!

Lastly, BYC would like to thank Newleaf Communities for their ongoing support, helping us become a well established group and always providing us with training and team building opportunities.

– Youth Council Members – Jasmina, Hahn and Jesse

The annual Bonnyrigg Estate Christmas party run by the Bonnyrigg Youth Council in partnership with local services was a great success!
Karitane Lil Possums
Aboriginal playgroup celebrates 15 years

Lil Possums Aboriginal playgroup first started in 2001 for Aboriginal families to come and “yarn” with other Aboriginal mums and receive support from Karitane in the early stages of their parenting journey.

In October, the playgroup celebrated 15 years of service to families in the Bonnyrigg area. To commemorate their achievements, the Karitane Residential Unit held an Aboriginal smoking ceremony and unveiled an Aboriginal artwork. The work was made by local artists and is about closing the gap and celebrating improved Aboriginal community partnerships.

Staff from the Newleaf Communities team attended the celebration and listened to the stories of all the families that have been touched by this service. They were very impressed by what the playgroup has achieved over the past 15 years.

“What do you enjoy most about your work?”
I love helping and making even a small difference to peoples’ lives. I’ve had many residents tell me at events that this is what gets them out of the house and they wouldn’t know what to do if we stopped! Also seeing people make new friends and connections is fantastic.

“What do you like to do in your spare time (away from work)’?
I love spending time with family and friends. I also do Physie (a type of dancing) which I have been doing since I was three and I love it!

Bonnyrigg Tenants Advisory Group

The two main projects for BTAG at the end of last year were Pink Ribbon Day and the Bonnyrigg Community Garage Sale.

Bonnyrigg residents got behind Pink Ribbon Day raising over $350 for the Cancer Council’s Breast Cancer Research department.

The morning tea included games, raffles and a range of prizes donated kindly by BTAG including a hand made cake, designer clothing, handmade blankets, skin care products and much more.

Awareness was as much the goal as fundraising and a speaker from the Breast Cancer Foundation spoke about the importance of early cancer detection and regular check ups. Residents also heard the story of a breast cancer survivor.

Our first Bonnyrigg Community Garage Sale was also a huge success with over 500 shoppers, collectors, antique lovers and treasure hunters grabbing a bargain. On sale were a range of wares including toys, books, tools, clothes, baby items, plants, jewellery, arts and crafts, household items, ornaments, and much more!

There was also free entertainment for the kids including face painting, pony rides and a jumping castle and a sausage sizzle run by the BYC.

On average, each of our 25 stall holders made a profit of $150 and BYC raised over $500 which will go towards community activities and events they are running in 2017. Most importantly, the day was a fun family event, enjoyed by all who attended.

Newleaf Communities would like to thank the Bonnyrigg Tenants Group, BYC, Bonnyrigg Public School, Bonnyrigg Men’s Shed and Daystar Foundation for your support and Fairfield City Council and St Johns Park Bowling Club for funding the event.

Meet our staff

Our Community Liaison Officer, Sarah Mulcahy would be a familiar face to many residents but we thought you might like to know a little bit more about her.

How long have you worked for SGCH?
I have worked for SGCH for six and a half years and worked in the Newleaf Communities office for seven and a half years.

What is your role with SGCH?
I am a Community Liaison Officer. I manage all of the programs, tenant engagement and social events for residents. I also have significant interaction with stakeholders in Bonnyrigg including local community organisations, schools, Police, community groups, and Council.

What work are you involved in at Bonnyrigg?
My role is very broad - I work with a wide variety of tenants. I run five different language groups each month. These groups learn many things from how to keep healthy and safe to SGCH policies and procedures. I also run a walking group each Tuesday morning with a lovely bunch of residents. I’m involved in Breakfast Club where I help out with making toast for the kiddies at Bonnyrigg Public School. I also plan bigger events, for example, the tenant and estate Christmas parties and many more events throughout the year. One of the biggest projects I manage is the Bonnyrigg Youth Council. We have over 30 youth who work together to give back to the community by providing training or social activities.

What do you enjoy most about your work?
I love helping and making even a small difference to peoples’ lives. I’ve had many residents tell me at events that this is what gets them out of the house and they wouldn’t know what to do if we stopped! Also seeing people make new friends and connections is fantastic.

What do you like to do in your spare time (away from work)?
I love spending time with family and friends. I also do Physie (a type of dancing) which I have been doing since I was three and I love it!

Our Bonnyrigg Tenants Advisory Group raised over $350 for the Cancer Council during their Pink Ribbon Day event.

SARAH

Our Bonnyrigg Tenants Advisory Group raised over $350 for the Cancer Council during their Pink Ribbon Day event.
ASSISTANCE WORKSHOP

Come along to our free community workshop on Wednesday 15 March 2017 at 10am in the Newleaf Communities office at 10am on Tuesday 21 February 2017. A guest speaker will talk about services that may be able to assist you with ageing in your home. Please RSVP by Monday 20 February 2017.

FREE BASIC COMPUTERS
TAFE TRAINING

Want to learn how to use a computer, type, use the internet or increase your IT skills for work and leisure? Newleaf Communities is offering free basic computer training in partnership with NSW TAFE (Miller campus). Classes will start on Monday 20 February 2017 and run until 3 April 2017. Please contact Sarah before 16 February 2017.

FREE CONVERSATION ENGLISH LESSONS

We are offering friendly and informal English conversation training for anyone interested in improving their English language skills. This training will run for six weeks in partnership with NSW TAFE. Classes will start on Friday 24 February 2017 at 10am at the Newleaf Communities office and run until 2pm. Please contact Sarah before 16 February 2017.

AUSTRALIA’S BIGGEST MORNING TEA FUNDRAISER

Newleaf Communities will hold a fundraiser in support of Australia’s Biggest Morning Tea. If you are interested in helping us plan this event, please contact Sarah.

WE ARE LOOKING FOR VOLUNTEERS!

If you would like to volunteer for any of our upcoming events, please contact Sarah. We need help with everything from setting up tables and chairs to helping with cooking and cleaning.

COFFEE AND COLOURING

You are invited to join the new coffee and colouring group!

Colouring has been found to help reduce stress. Come along, rediscover your creative self and meet new people. We will provide colouring materials and morning tea. This group will be held at the Newleaf Communities office at 10am on the first Thursday of every month starting from 9 March 2017.

COMMONWEALTH RENT ASSISTANCE WORKSHOP

Do you know what Commonwealth Rent Assistance is, whether you are eligible for it and how to apply for it?

Come along to our free community workshop on Wednesday 15 March 2017 at 10am in the Newleaf Communities office and find out more. Please RSVP by Wednesday 8 March 2017.

OVER 55’S RESIDENTS WORKSHOP

Newleaf Communities would like to invite anyone aged over 55 to attend our special information session and morning tea in our office at 10 30am on Tuesday 21 February 2017. A guest speaker will talk about services that may be able to assist you with ageing in your home. Please RSVP by Monday 20 February 2017.

WASTE AND RECYCLING AND WATER SAVING WORKSHOPS

Each month we hold free workshops for residents at the Newleaf Communities office. Our February workshop is aimed at making sure you know what you can and can’t recycle at home. You will also learn why we need to reduce waste going to landfill.

At our March workshop we will discover easy ways to reduce your water use, save money and help the environment. Please see the calendar for details and RSVP to Sarah.

BONNYRIGG GOOD NEIGHBOUR COMPETITION

Are you fortunate enough to have a great neighbour? Do you want to show them how much you appreciate them?

Then write and tell us why you appreciate your neighbour and you could win a $50 gift card for your neighbour. This competition closes on Monday 3 April 2017.

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CALLING ALL KIDS – DO YOU WANT TO WIN TICKETS TO THE EASTER SHOW?

Write and tell us why you would like to go to the Easter show or draw a picture about the show. This competition closes on Monday 27 March 2017. Don’t forget to include your name, address and age.

STRAVE – TERTIARY SCHOLARSHIPS

Applications for tertiary scholarships will open from 1 to 31 March 2017. Strive Scholarships is our annual education program, which provides funding of up to $1,500. If you are attending, or intend to go to, a college, University, TAFE, online courses or short courses please check out www.sgch.com.au/tenants/housing-plus/digiconnect/ or call 02 9585 1499.

STEPING ON

A free, exciting and friendly program for seniors, designed to build knowledge, strength and confidence to prevent falls and stay active and independent. This program will run for seven weeks, starting on Tuesday 21 February 2017. Bookings essential. Please contact Sarah.
What's on this season

ONGOING

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Every Tuesday (during school terms)
Homework Centre at Bonnyrigg Library, Bonnyrigg Ave 4pm – 7pm

Every Tuesday
Youth Off the Streets Outreach at Bonnyrigg Skate Park, corner of Smithfield Road and Elizabeth Drive 4pm – 8pm

Every Tuesday (during school terms, starting 7 March)
Newleaf Walking Group, meet at the Newleaf office. All ages welcome 9.30am – 10.30am

Every Tuesday
Free guitar lessons at Bonnyrigg Library for children aged 12 and over 6pm – 7pm

Every Wednesday
FoodCare at Bonnyrigg Youth Centre 10am – 12pm

Every Wednesday (during school terms)
Breakfast Club in the Common Room at Bonnyrigg High School 8am – 8.45am

Every Thursday (during school terms)
Breakfast Club at Bonnyrigg Public School 8.30am – 9am

Every Thursday
Free guitar lessons at Bonnyrigg Library for children aged 12 and over 4pm – 5pm

Every Thursday
Learn the art of oil painting at Bonnyrigg library 11am – 1pm

First Thursday of the month (starting 9 March)
Coffee and colouring at the Newleaf office. Colouring materials and morning tea provided 10am – 11am

Every Friday (during school terms, starting 3 February)
Yoga at Bonnyrigg Community Centre, Bonnyrigg Ave 9.30am – 10.30am

FEBRUARY

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14 Vietnamese Tenant Group at the Newleaf office 10am – 1pm
15 Khmer Tenant Group at the Newleaf office 10am – 1pm
20 Basic computers training starts at Millar TAFE. Runs until 3 April 2017 10am – 2pm
21 Over 55’s residents workshop at the Newleaf office 10.30am – 11.30am
24 English conversation classes start at the Newleaf Communities office in partnership with TAFE 10am – 2pm
28 Waste and recycling workshop at the Newleaf office 10.30am – 11.30am

MARCH

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14 MoneyMinded workshop at Bonnyrigg Library. Learn how to create a budget, reduce your debt and save 6pm – 8pm
15 Commonwealth Rent Assistance workshop at the Newleaf office 10am – 11am
21 Water saving workshop at the Newleaf office 10.30am – 11.30am
24 Neighbour Day Celebrations at the Newleaf office. Join us for games, a barbecue lunch and giveaways 11am
31 Mar – 9 April Youth Week

APRIL

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12 Hold the date for our Youth Week Mega Fun Day. We will send more information out soon
14 Good Friday Public Holiday Newleaf office closed
14-17 Lao New Year and Food Festival at Bonnyrigg Town Centre Park next to the Lao temple and Wat Phrayortkeo Dhammayanaram, 711-715 Smithfield Road, Edensor Park
17 Easter Monday Public Holiday. Newleaf office closed
19 Bunnings ANZAC Day Craft at Bonnyrigg Library 10.30am – 11am
25 ANZAC Day Public Holiday Newleaf office closed
26 Vietnamese Tenant Group at the Newleaf office 10am – 1pm

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8 Learn how to code NAO Robots as part of an eight week program at Bonnyrigg library. For children aged 13-18 years 4pm – 5pm
PLAYGROUPS AT BONNYRIGG PUBLIC SCHOOL

Did you know that there are supported playgroups running at Bonnyrigg Public School? Come and join the fun with words, letters and numbers, music, singing, dancing, stories, puzzles, painting, building, craft, play dough, library story times, activities for parents and children to share and much more. Our friendly playgroup staff can offer you lots of play ideas to help you entertain and support your child’s learning and development.

Contact Mariana Herrera on 0417 889 659 or Fairfield – Liverpool Supported Playgroups, Children and Family Services, Fairfield City Council on 02 9725 0116.

LUNAR NEW YEAR – YEAR OF THE ROOSTER

Fairfield City Council will welcome the Lunar New Year – Year of the Rooster by hosting two days of celebrations at Freedom Plaza, Cabramatta, on 11-12 February from 9am—4pm each day. Crowds can enjoy family friendly entertainment including cooking demonstrations, performances, fashion parades, lion dances as well as Lao classical dance, traditions and authentic Lao food.


LAO NEW YEAR AND FOOD FESTIVAL

The Wat Phrayortkeo Lao temple invites everyone to come and celebrate the Lao New Year from 14-16 April. The festival will include Buddhists offering food to the Buddhist monks, a water blessing ceremony to cleanse the Buddha statues, the Lao New Year Seven Sisters “Nang Sangkhan” colourful parade, Lao classical dance and traditions and authentic Lao food.

Venues: Bonnyrigg Town Centre Park next to the Lao temple and Wat Phrayortkeo Dhammayanaram, 711-715 Smithfield Road Edensor Park.

For more information contact Nith on 0414 999 890 or nith@ozemail.com.au

Bring It On! Festival is about to burst into life.

This is an awesome event for young people aged 12 to 24 years of age – and their families. Held at the end of Youth Week, there are heaps of opportunities for you to be involved, have fun or try something new with our many workshops including dance workshops and trampoline workshops run by future Olympians. A new feature at the 2017 event is the Raceway Simulators where you live your dreams as a race car driver at Eastern Creek Raceway. Information is also available from the many youth services where you can find new things to do, get free health checks or explore career pathways. This is the one time of year you can find out just about anything while having FUN!

The event’s entertainment program will feature key acts including former X Factor finalist, In Stereo. Enter a dance competition, jump on one of the exciting rides, do some skating, test your skills with our free games; chess, jenga, pool and badminton or check out the extreme dancers! Younger family members can enjoy the rides, music and entertainment or have their face painted. Younger crowds will love the evening dance party featuring Mash’d N Kutcher.

Free transport from Fairfield and Cabramatta Stations all day. This event is drug and alcohol free.

When: Sunday 9 April 2017
Where: Fairfield Showground, Smithfield Rd Prairiewood
Time: 10.30am – 7.30pm
Cost: FREE!!!!

Aquatopia Water Park Now Open

Aquatopia, Fairfield City’s new water park, opened its doors on 10 December for the families of Fairfield and beyond.

Located at Prairiewood Leisure Centre, Aquatopia has a huge range of attractions and facilities that will thrill people of all ages, including giant slides, the adventure aqua tower, toddlers’ play area, and the Stingray Surf Rider, which will open in 2017.

The water park is owned and operated by Fairfield City Council and continues Council’s commitment to making Fairfield City a great place for families and young people. Aquatopia is an affordable day out for families. Open every day of the NSW school holidays and on weekends during summer between 10.30am and 5pm.
DEVELOPMENT UPDATE

Works on Stages 4 and 5 of the Newleaf development are progressing well with stormwater, sewer and water installation underway.

Kerbs and gutters are also now being installed along the new road layout within the site. Earthworks are being completed in the new park. We are also reshaping and turfing part of Tarlington Reserve to improve the playing surface of this area.

In addition, UrbanGrowth NSW is currently appointing builders to the project with a view to them starting house construction in early 2017. Please continue to take note of the signs and safety fencing around the construction area as these will indicate any changes to vehicular and pedestrian access during the works. Thank you for your patience while the work is being carried out.

We will provide a further update in the next edition of this newsletter and also on our website at www.landcom.com.au/newleaf.

Hints and tips

GAS BOTTLES AND BARBECUES

Many people use gas bottles for their barbecue or for heating their home. Here are some hints and tips from the Elgas website www.elgas.com.au on storing your gas bottles and using your barbecue safely.

• store gas bottles and use your barbecue outdoors in a well ventilated space, never indoors (if you use them inside you are at risk of causing a fire and/or breathing in toxic fumes and smoke)
• always store your gas bottle in an upright position
• do not store your gas bottles near an ignition (fire) source
• if you store your barbecue or patio heater indoors, when not in use, always remove the gas bottle first and store it separately outdoors
• never use your barbecue near objects that could catch on fire
• keep children away from barbecues and gas bottles.

SOUTH WEST SYDNEY TENANTS ADVICE AND ADVOCACY SERVICE

If you need to advice about your Residential Tenancy Agreement, please call 02 4628 1678 for a free appointment at the Fairfield or Liverpool office.

FREE ONLINE PARENTING PROGRAM

ParentWorks is a free online program for Australian parents and caregivers of children aged 2 to 16. It provides evidence-based parenting strategies to improve parenting skills, confidence and child behaviour.

For more information, please visit https://parentworks.org.au/#/

TELECROSS – RED CROSS

Telecross is a service that provides the elderly and housebound with a reassuring daily phone call to ensure that they are safe and well.

Telecross calls are made by trained volunteers daily at an agreed time that suits the recipient of the call. Telecross provides peace of mind to clients and their families, and allows the elderly and housebound to maintain their independence for as long as possible.

They can refer themselves or be referred by a relative, friend or health professional. Telecross is a free service.

If you would like to use the Telecross service please call 1300 885 698 or speak with your Tenancy Manager.

FREE WIFI

Did you know we provide free WiFi at the Newleaf Communities office? Just ask reception for the password.

GO4FUN

Go4Fun is a FREE 10 week healthy lifestyle program for NSW kids aged 7-13 who are above a healthy weight. The program focuses on improving eating habits, fitness and confidence.

Go4Fun programs are led by trained qualified health professionals and take place during school terms after school. This program currently runs in Cabramatta and other Western Sydney locations. For more information, visit: www.go4fun.com.au or call 1800 780 900.

WORLD’S BIGGEST PLAYGROUP DAY (FREE)

The World’s Biggest Playgroup Day is on Wednesday, 29 March at Tumbalong Park, Darling Harbour.

As a free community event, the day brings together some of the best in children’s craft activities, sports fun and performances from top children’s entertainers. It will be packed with a variety of physical, educational and musical play activities for newborn to six year-olds, showcasing the wonderful experience playgroup has to offer parents, grandparents, carers and children. Visit www.playgroups.nsw.org.au for more information.

GIVE US FEEDBACK

At SGCH, our aim is to ensure that you receive excellent customer service and genuine care from us. If you are pleased with our service, you would like to make a suggestion for improvement or feel that we have not met the service standards outlined in our Customer Service Charter, please let us know by emailing office@sgch.com.au or call 1300 137 265. You can also contact our Customer Feedback Coordinator, Tam Lu on 02 9001 4360 if you have any feedback about our service delivery.